



ADS VENTURES

WALKING HOLIDAYS & SHORT BREAKS

Booking terms and conditions

Our details

Your holiday booking is with ADZ VENTURES LTD (trading as Ads Ventures)

Company number: 14538864

Registered address: 18 Percy Street, Shrewsbury SY1 2QF

Telephone number: 07950 336255

Email address: adelene@ads-ventures.co.uk

Your holiday booking confirmation

When we have received your booking form and deposit, we will issue a confirmation invoice. From this point on, a contract exists between us. The contract made is based on these booking conditions.

Paying for your holiday

When you book your holiday, you must pay a deposit equal to the amount stated for the holiday you are booking.

The balance of your holiday must be paid no later than 9 weeks before your departure date. A reminder will be sent out before this date.

Deposits can be paid by bank transfer through BACS or by credit/debit card over the phone.

Balances are to be paid by bank transfer through BACS. Bank details are available on Ads Ventures website.

Cancellation by you

Cancellation must be done in writing and cancellation charges apply as follows:

Period before departure	Cancellation charge
More than 63 days before departure	Deposit only
Between 63 and 30 days	50 % of holiday cost
Under 30 days	100 % of holiday cost

Under certain circumstances and at my discretion, your deposit can be transferred to another holiday. This will incur an admin fee of £25, payable at the point of transfer and such transfers can only be made 64 or more days before the departure date.

Note: If the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim these charges.

Cancellation by Ads Ventures

Should we cancel the holiday, for example, if not enough bookings are received to make the holiday viable, then all deposits and any other payments will be returned. Cancellations of this nature will not be made less than 9 weeks before the departure date, or for non- UK holidays after we have notified you that there are enough participants on the holiday to make the holiday viable and given you the go ahead to book flights. No refunds will be given for flights or other travel booked before I have informed you that the holiday is viable and will be going ahead.

We cannot be held responsible for cancellations due to unforeseen circumstances such as civil unrest, natural disaster or any other circumstance beyond our control.

Alteration of your holiday

It is a condition of your booking that we are able to make changes to any aspect of the booking. Changes will only be done if unavoidable. For example, hotels sometimes close with very little notice and alternative arrangements have to be made. In this situation, if the change is significant, we will advise you of the change as soon as possible.

Package holiday regulations

The combination of travel services offered to you in my holidays and short breaks is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018. These state that Ads Ventures is fully responsible for the proper performance of the package as a whole.

A copy of this legislation may be found at www.legislation.gov.uk/ukdsi/2018/9780111168479/contents .

As required by law, Ads Ventures has protection in place to refund your payments.

Liability

Materials published by Ads Ventures are written in good faith and to my knowledge accurate. Ads Ventures cannot accept responsibility for any loss or damage to personal effects during your holiday with us, that is beyond my control. This includes loss, damage, fatal or any other injury during your holiday, except when Ads Ventures is proven in law either to be in breach of our contractual duty or to have been negligent.

Fitness

Bookings are accepted on condition that you are physically and mentally fit, and able to cope reasonably with the demands of the holiday without assistance from myself, or other party members. It is your responsibility to ensure that you and your party are aware of the nature and demands of the holiday arrangements before booking.

We reserve the right to exclude you from individual walks or activities or from the walking and activity programme as a whole if the demands of the walk would be detrimental to the interests or safety of you or the group as a whole.

We require you to inform us of any dietary requirements and relevant medical conditions. For example, if you suffer from any allergies, such as asthma, or recurrent medical conditions, such as epilepsy, or disability, such as limb restriction, hearing or sight restriction, if you have previous heart conditions, or suffer from angina.

If you commit any illegal act when on the holiday or if your behaviour is disruptive, threatening or abusive or is causing or likely to cause danger, distress or annoyance to others we may terminate your travel arrangements without any liability on my part. That is to say we will be under no obligation whatsoever to pay compensation or meet any costs or expenses you may incur as a result of your holiday arrangements being terminated.

It is a condition of the holiday that should you display any COVID symptoms then you should make this known as soon as possible to the leader, and isolate in line with Government guidance.

Insurance

It is a term of booking that you obtain holiday insurance to undertake the holiday (except for UK residents travelling within the UK) by the date your holiday arrangements commence. Your policy should include, as a minimum, cover for medical expenses, mountain rescue including helicopter rescue, death, repatriation, cancellation and curtailment. You must carry proof of insurance with you. No refunds will be made should you be excluded from the walking programme through being uninsured or being unable to demonstrate that you are adequately insured.

Complaints

Any issues that arise that are detrimental to your enjoyment of the holiday should first be made to us during the holiday. We will endeavour to find an immediate solution that is acceptable to you. If the problem is not immediately resolved to your satisfaction, then it should be put in writing within fourteen days of the end of your holiday.

Disputes arising from the contract between us will be governed by UK law.

Law and jurisdiction

This booking is governed by English Law, and the jurisdiction of the English Courts. You may however choose the law and jurisdiction of Scotland or Northern Ireland if you live there and wish to do so.